

Technology Support Services

Updated Campus Coverage Model

Effective Fall 2026

To better align support resources with campus geography and operational needs, Technology Support Services has implemented an updated campus coverage model. This change improves regional coverage, aligns satellite locations with their nearest primary campus, and creates a more balanced distribution of responsibilities among Lead TSS.

Key Changes

- Allstate Center is now aligned with Midtown Centers.
- Fire Training Center is now aligned with Epicenter & Epi Services.
- Bay Pines Center and Vet Tech Center are now aligned with Seminole Campus.
- Downtown and Midtown locations are now supported by separate Lead TSS.

Coverage Area	Campus Support Contact	Lead TSS	Lead Contact
Clearwater Campus	clsupport@spcollege.edu 727.614.7222	Anthony Zaldana	zaldana.anthony@spcollege.edu 727.341.4706
Downtown Center & Palladium	dtsupport@spcollege.edu 727.302.6410	Sue Sohn	sohn.susan@spcollege.edu 727.341.4260
Midtown Centers & Allstate Center	mtsupport@spcollege.edu 727.341.3202	Joe Algarin	algarin.joe@spcollege.edu 727.341.4114
Epicenter, Epi Services & Fire Training Ctr	epsupport@spcollege.edu 727.341.4199	Chad Cowling	cowling.chad@spcollege.edu 727.341.3455
Health Education Center	hesupport@spcollege.edu 727.302.6790	James Atkisson	atkisson.james@spcollege.edu 727.302.6435
Seminole Campus Bay Pines Center & Vet Tech Center	sesupport@spcollege.edu 727.302.6589	Luke Bowman	bowman.luke@spcollege.edu 727.394.6091
St. Petersburg /Gibbs Campus	spsupport@spcollege.edu 727.341.3535	Jamell Parham	parham.jamell@spcollege.edu 727.614.7006
Tarpon Springs Campus	tssupport@spcollege.edu 727.712.5200	Clarence Walker	walker.clarence@spcollege.edu 727.614.7097

Need Assistance?

For the fastest response, please contact your campus support team using the campus support phone number, email address, or Tech Support Alertus Button. Escalations may be directed to the assigned Lead Technology Support Specialist. The Technical Support Center also remains a secondary point of contact as required.