Synthesis of Student Survey of Instruction (SSI) question revision:

A Student Survey of Instruction (SSI) Revision Committee was formed in fall 2018 to facilitate a review of the SSI processes and questions. The committee consisted of over 40 individuals, including full-time faculty, adjuncts and deans. These individuals met multiple times during 2019 to discuss various aspects of the SSI including anonymity, bias, factor analysis, questions asked by other colleges, and concerns regarding the current SSI questions. The committee heard from students and shared input the members collected from their respective departments. At the final meeting, the committee unanimously agreed on the following final question set:

Likert Scale Questions (Scale of 1-5 with N/A option):

- 1. I understood the organization of the course.
- 2. The expectations of students and professor were clearly stated.
- 3. The course included a variety of assessments (such as quizzes, discussions, writing assignments, etc.).
- 4. The professor effectively used the course materials to help me learn.
- 5. The methods used to teach enhanced my learning experience.
- 6. The professor was responsive and available for individual help if needed.
- 7. The professor created a supportive environment that encouraged me to do my best work.
- 8. The professor provided useful feedback that supported my learning.

Open Ended Question:

What other relevant comments about the course or instruction would you like to share?

Validation from Stakeholders:

After the questions were finalized, several faculty members volunteered to send out a "Student Opinion Poll". The objective of the survey was to ensure the students understood what each question was addressing. After review of the results, the student responses were consistent with the intent of each question.

During the process of SSI Revision, full time faculty were informed of the progress at FGO meetings and thorough FGO Update emails sent by the FGO Senate President. Throughout the process feedback collected at the meetings or via email was shared with the committee for consideration. When the newly proposed questions were presented to the Deans Council, there were 2 suggested changes and one of those changes was adopted. In November of 2019, a survey was sent to full-time faculty, adjunct faculty and Deans for approval of the proposed questions. The results of the survey indicated a support for the new questions with 94% of the those surveyed (n=222) responding YES to the question: "Do you support the use of this set of revised SSI questions in future semesters?".

Final Student Survey of Instruction (SSI) Questions

Upon final review in spring 2020, it was noted that Question #2 was a compound question. It was modified and the SSI Revision Committee voted to support the final change. A total of 21 votes were recorded, with 20 in favor of the change and 1 suggested revision. Dr. Williams gave a final approval on 4/23/2020.

The final question set is:

Likert Scale Questions (Scale of 1-5 with N/A option):

- 1. I understood the organization of the course.
- 2. The expectations of students were clearly stated.
- 3. The course included a variety of assessments (such as quizzes, discussions, writing assignments, etc.).
- 4. The professor effectively used the course materials to help me learn.
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Open Ended Question:

What other relevant comments about the course or instruction would you like to share?